

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**

**C.G.No.135/2024-25/Kadapa Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. G.Venkata Ramana Reddy, Peddakasanpalli (V),  
Badvel (M), Kadapa District.      Complainant

***AND***

1. Dy. Executive Engineer/O/Badvel  
2. Executive Engineer/O/Mydukur      Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

**01.** The complainant filed the complaint during Vidyut Adalat conducted at Badvel on 04.09.2024 stating that he is having agricultural service connections SC.No. 2622108000022 and 2622124000280 and the



Distribution Transformer failed and it is to be replaced with healthy Distribution Transformer.

02. The said complaint was registered as C.G.No.135/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have replaced the failed DTR with healthy DTR.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they have replaced the failed DTR with healthy DTR. When we contacted the complainant through phone, he reported that the failed DTR was replaced with healthy DTR and he also admitted that copy of the satisfaction letter produced by the respondents was issued by him and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

*Chetty* 03/10/24

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
03/10/2024

*[Signature]*  
Member (Technical)

*[Signature]*  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Chetty*